



The Staff Who Support Us Notes from meeting held on 4th June 2010



Open event.

The 'staff who support us' work group will be responsible for the planning and running of the Partnerships open event on the 26th July from 10.30-12.30.

At the event we will be looking at what makes a good member of staff. This will be presented by 6 service users who have recently completed Talkbacks 'teach to reach' training course where they have been able to develop the skills they need to do presentations and deliver training.

We will be inviting service providers to come along to take part so they can hear from people themselves what makes a good member of staff, how they want to be supported and what they don't like.

This will help providers think about what training and awareness staff need to support people in the right way.

This training will be aimed at those who provide services first but could then be offered to other staff such as health and council staff or the police.



Service User Representative work.

Elsa is still doing her work asking people what they think makes a good member of staff. We agreed to build on the work she has already done so we will wait and see what is said at the open event in July

and then review what Elsa is doing.



Any other business.

Self Directed Support (SDS)

SDS is being introduced for people in Reading who are eligible for social care. It means that people will know how much money they have and can be flexible about how they spend it to meet their needs.

Staff will need training around SDS and it is planned that training for Social Workers will be organised first.

Carers.

All unpaid carers can access core training from Reading Borough Council. For more information contact the Workforce Development Team on 0118 937 2102 or email

hcctrainingapplications@reading.gov.uk

IAN (information, advice and networking)

The drop in is now called the information, advice and networking service. It is still being held every 2 weeks at Greyfriars church, Friar Street, Reading. For more information contact Hope Njoku at 01189 373742 or hope.njoku@reading.gov.uk



The next meetings will be on the

- **Open event - 26th July from 10.30-12.30 in the Council Chamber, Civic Centre.**
- **10th September 10.30-12.00 in Mezzanine Room 1, Civic Centre.**
- **3rd December 10.30-12.00 in Mezzanine Room 1, Civic Centre.**